

Legal Notice

IF YOU WERE A VERIZON CUSTOMER BETWEEN JANUARY 1, 2007 AND MAY 18, 2014, YOU COULD GET BENEFITS AND YOUR RIGHTS MAY BE AFFECTED BY A CLASS ACTION SETTLEMENT

Si usted desea obtener información en Español, visite el sitio www.verizonjacksettlement.com.

A settlement has been reached with Verizon New Jersey Inc. (“Verizon NJ”) in a class action lawsuit, alleging that Verizon NJ improperly charged customers for the installation of certain network interface jacks (which is the jack on the wall into which you plug your phone) when such charges should only have been imposed if a customer specifically requested that jack, and no other billable work was performed at the same time. Verizon NJ denies all of the claims alleged in the lawsuit. The Court has not decided who is right. Instead, the parties have agreed to settle the case.

WHO IS INCLUDED?

The Settlement includes all Verizon NJ customers who between January 1, 2007 and May 18, 2014, were charged for the installation of the following standard mini-modular network interface jacks – RJ11C, RJ12C, RJ13C, RJ14C, RJ17C, RJ25C, RJ11W, RJ12W, RJ13W, and RJ14W – regardless of whether or not the customer requested installation of the jack. If you receive a notice regarding this settlement by regular mail, you are a member of the class that is entitled to a refund of charges imposed on your account for the installation of the above-referenced jacks.

WHAT DOES THE SETTLEMENT PROVIDE?

Subject to the Court’s approval, Verizon NJ will provide a refund in the amount of \$11.22 for each installation charge imposed on each customer. Current Verizon NJ landline customers will receive their refunds in the form of an automatic credit to be applied to their accounts. Former Verizon NJ landline customers will receive their refunds in the form of a check payable to the customer. If you receive a notice, you will automatically receive the settlement benefits described in this notice.

YOUR OPTIONS.

If you do nothing and the Settlement is approved: (1) you will receive a credit on your Verizon account or, if you are no longer a Verizon landline customer, a refund check will be sent to your last known address and you will be bound by the Settlement; (2) you will release claims related to the jack charge described above against Verizon NJ and related parties; and (3) your interests will be represented by Class Counsel who have been appointed by the Court. If you have changed your name or address since January 1, 2007, you should contact the Settlement Administrator to provide your current contact information. If you do not want to receive a refund and be legally bound by the Settlement, then you must exclude yourself by **March 4, 2016**. Unless you exclude yourself, you will not be able to sue Verizon NJ and related parties for any claim asserted in the lawsuit or released by the Settlement. If you stay in the Settlement (i.e., you don’t exclude yourself), you may object and you or your lawyer may request to appear and speak at the settlement approval hearing. Objections are due by **March 4, 2016** and requests to appear are due by **March 10, 2016**.

THE SETTLEMENT APPROVAL HEARING.

The Superior Court of the State of New Jersey, Law Division, Bergen County will hold a hearing in this case (*Enerson v. Verizon New Jersey, Inc.*, Docket No. BER-L-344-13) on **March 30, 2016** to consider whether to approve the Settlement; attorneys’ fees and expenses of up to \$1,345,000; a \$3,500 incentive payment to the Class Representative (Julia Enerson & Associates, LLC); and the plan of allocation and distribution of any unclaimed refunds or uncashed settlement checks to a non-profit entity involved in consumer protection or telephone billing issues.

WANT MORE INFORMATION?

Go to www.verizonjacksettlement.com, call 1-877-320-4723, write to the Settlement Administrator at Enerson v. Verizon Settlement, P.O. Box 8060, San Rafael, CA 94912-8060, or contact Class Counsel, who are listed on the settlement website.